

**TEMPORARY SPECIAL COMMISSION**  
**on the protection of property and non-property**  
**rights of internally displaced persons and other**  
**persons affected by the armed aggression of the**  
**Russian Federation against Ukraine**

---

5, M. Hrushevskiy Str., Kyiv, 01008, Ukraine [www.rada.gov.ua](http://www.rada.gov.ua)

May 23, 2024

**DECISION**

**On the activities of the Lviv Regional Military Administration and local self-government bodies in Lviv Region regarding the protection of rights and meeting the basic needs of internally displaced and other persons affected by Russian aggression**

Due to the full-scale invasion of Ukraine, many people have been forced to leave their homes and relocate. Lviv is one of the top five regions that have accommodated the largest number of internally displaced persons (IDPs) since the beginning of hostilities. These include families with children, the elderly, socially vulnerable groups, and employees of relocated enterprises.

As of today, about 219,000 displaced persons are officially registered in the region, including over 58,000 children. Given the ongoing hostilities across the country, it is highly likely that a significant number of evacuated individuals will remain in the region for an extended period.

In this context, one of the main tasks of the Regional Military Administration under martial law is to create appropriate conditions for the comfortable stay of IDPs in the region. This includes measures to assist in employment, social protection, housing provision, and meeting other needs.

The Temporary Special Commission of the Verkhovna Rada of Ukraine on the protection of the property and non-property rights of internally displaced persons and others affected by the armed aggression of the Russian Federation against Ukraine (hereinafter referred to as the Commission), in a letter dated April 22, 2024, No. 04-82/6-2024/87932, requested the Lviv Regional Military Administration to provide information by May 2, 2024, for the preparation of the Commission's meeting. The request particularly concerned the spending volumes for 2023 and the first quarter of 2024 across all programs related to the support of IDPs and details of ongoing programs supporting IDPs in the region.

In response, the Lviv Regional Military Administration, in a letter dated May 16, 2024, No. 512-5597/0/2-24-20, within its competence, reported on the administration of the following programs:

**I. State Programs:**

1) Compensation for Utility Services during the accommodation of internally displaced persons (IDPs) in state, municipal, and private buildings (facilities) during martial law. In 2023, UAH 79,089,888 was allocated and fully funded. In the first quarter of 2024, UAH 21,607,733.82 was allocated, with no funding yet disbursed.

2) Provision of Housing for IDPs Who Defended Ukraine's Independence, Sovereignty, and Territorial Integrity.

- In 2023, UAH 200,738,376.00 was allocated, with UAH 199,766,682.19 disbursed (funds were allocated to a special account for 86 individuals);

- For the first quarter of 2024: Information was not provided.

## II. *Regional Programs:*

1) For institutions, organizations, funds, and enterprises of all forms of ownership for free temporary accommodation (housing) of IDPs in Lviv Region during martial law (according to the order of the head of the regional military administration dated April 15, 2022, No. 62/22, as amended by the order dated July 20, 2023, No. 170/23, with amendments).

- In 2023: UAH 8,399,670.00 was allocated;

- For the first quarter of 2024: UAH 1,769,640.00 was allocated.

Under this regional program, partial compensation was provided to:

- In 2023: 25 organizations (11 religious organizations, 6 public organizations, 8 charitable organizations) for providing free accommodation to IDPs;

- In the first quarter of 2024: 21 organizations (10 religious organizations, 4 public organizations, 7 charitable organizations) for providing free accommodation to IDPs.

2) Implementation of Priority Infrastructure Projects in Lviv Region, approved by the order of the head of the regional military administration dated April 7, 2022, No. 17/0/5-22VA (hereinafter the Program).

A key focus of the Program is to increase the housing fund for IDPs by converting non-residential premises into residential spaces. This method allows for the creation of thousands of additional places for displaced persons in a short period and with minimal capital investment.

In 2023, Renovation work was conducted in 25 facilities (completed in 20 facilities). A total of UAH 244.4 million was allocated (including UAH 202.8 million from the regional budget, UAH 6.3 million from local communities, UAH 5.2 million from the state budget, UAH 29.4 million from donor funds, and UAH 0.7 million from other sources). This resulted in the creation of 2,283 places for IDPs in 2023.

Regarding the measures taken at the regional level to solve the problems of internally displaced persons (provision of housing, employment, satisfaction of other needs, activities of IDP support hubs).

1. The head of the regional military administration has designated 55 locations for temporary accommodation of IDPs, currently housing a total of 4,438 people. The breakdown by district is as follows:

- Lviv District: 12 locations, housing 1,513 IDPs;
- Zolochiv District: 9 locations, housing 194 IDPs;
- Drohobych District: 10 locations, housing 1,634 IDPs;
- Chervonohrad District: 10 locations, housing 45 IDPs;
- Stryi District: 8 locations, housing 828 IDPs;
- Yavoriv District: 4 locations, housing 108 IDPs;
- Sambir District: 2 locations, housing 116 IDPs.

According to the Ministry for Reintegration of Temporarily Occupied Territories of Ukraine, from December 2023 to April 2024, there has been no increase in the number of beds, the number of residents, or the availability of vacant spaces in these temporary accommodation facilities in Lviv Region.

2. The regional military administration participates in working meetings initiated by the Ministry for Reintegration of Temporarily Occupied Territories of Ukraine, focusing on the housing rights of certain categories of IDPs and evacuees. Following these meetings, an inventory was conducted of dormitories and official premises under state ownership and available official premises under communal ownership. The aim is to transfer these premises to the housing fund designated for temporary accommodation of IDPs according to the established format. The relevant information has been sent to the Ministry

3. The Coordination Center for Civilian Affairs of the regional military administration has established a working group to address the housing rights of certain categories of IDPs. This group includes representatives from various departments of the regional state administration and key deputies from district military administrations.

4. District military administrations have established Support Offices for IDPs. Currently, there are 10 such offices operating in the cities of Drohobych, Stryi, Horodok, Sambir, Zolochiv, Peremyshlyany, Kamianka-Buzka, Chervonohrad, Novoyavorivsk, and Yavoriv. These offices provide psychological and legal support, help with job searches, and offer consultations on pensions and social benefits, as well as accommodation services for IDPs. They have implemented a citizen survey system to collect and analyze data. After the surveys, office managers assess and analyze the needs of IDPs residing in the communities. The coordination of these

offices is carried out by representatives from district military administrations, other state institutions, charitable organizations, and NGOs. They have also set schedules for legal and psychological consultations provided at these offices.

Given the uncertainty about the duration of martial law in Ukraine, there is a likelihood of an increase in the number of IDPs in the western regions due to the potential evacuation of civilians from eastern, southern, or northern regions. Consequently, there is an urgent need to continue efforts to provide accommodation and support the social adaptation of IDPs.

Thus, there is a pressing need to expand both temporary accommodation options and find mechanisms to ensure permanent housing for IDPs. The primary goal should be the integration of IDPs into their new communities.

By the decision of the Commission dated February 9, 2024 *"On the state of implementation by the regional, Kyiv city military (state) administrations, local self-government bodies of the Operational Action Plan for the implementation in 2023-2025 of the State Policy Strategy on Internal Displacement for the period up to 2025, approved by the Resolution of the Cabinet of Ministers of Ukraine No. 312-p dated April 07, 2023"* regional military administrations, including Lviv regional military administration, were instructed to:

- Together with the regional branches (representations) of the State Property Fund of Ukraine, heads of local self-government bodies, funds of municipal property in the respective territorial communities, as well as representatives of international and national humanitarian organizations, public and charitable organizations, the Commission's working group on ways to address the issue of providing housing for internally displaced persons to conduct a systematic audit and per-object inventory of all premises potentially suitable for living in Ukraine, establish the condition of use, readiness level, and cost of bringing each object to the proper condition, and form a corresponding information base in each region and in the city of Kyiv (point 3);
- Conduct an unscheduled inspection of the call centers ("hotlines") and take measures to improve their operation, informing the Commission about this within a month (point 4);
- Develop programs for providing social housing for internally displaced persons, including through the purchase of housing on the secondary market and the formation of relevant funds (point 6).

During the Commission's meeting on May 17, 2024, and the consideration of the relevant issue by the Commission members and their assistants in real-time mode, the operation of the advisory call center - "hotline" for internally displaced persons was checked and its inadequate operation was established.

Information regarding the implementation by the Lviv regional military administration of points 3, 4, 6 of the Commission's decision dated February 9, 2024, has not been provided to the Commission.

After considering the issue, the Commission **d e c i d e d**:

1. To take note of the information provided by the Lviv Regional Military Administration.

2. Noting the inadequate performance of the advisory call center ("hotline") for internally displaced persons by the Lviv Regional Military Administration, to draw the attention of the Prime Minister of Ukraine to the non-compliance by the Lviv Regional Military Administration with point 4 of the Commission's decision dated February 9, 2024 *"On the state of implementation by the regional, Kyiv city military (state) administrations, local self-government bodies of the Operational Action Plan for the implementation in 2023-2025 of the State Policy Strategy on Internal Displacement for the period up to 2025, approved by the Resolution of the Cabinet of Ministers of Ukraine No. 312-p dated April 07, 2023"* regarding measures to improve the operation of the respective call centers ("hotlines"). In this regard, it is deemed appropriate for the Ministry for Reintegration of Temporarily Occupied Territories to introduce periodic internal monitoring of the operation of advisory call centers ("hotlines") for internally displaced persons by the Lviv and other regional military administrations

3. To propose that the Lviv Regional Military Administration:

1) Intensify efforts to establish housing funds for temporary accommodation of internally displaced persons, conduct an inventory of real estate objects, determine available premises suitable for habitation, and provide internally displaced persons with accessible housing, taking into account their needs, capacities, and vulnerability criteria, including through mechanisms of public-private partnership;

2) Inform the Commission about the current status of the implementation of points 3 and 6 of the Commission's decision dated February 9, 2024 *"On the state of implementation by the regional, Kyiv city military (state) administrations, local self-government bodies of the Operational Action Plan for the implementation in 2023-2025 of the State Policy Strategy on Internal Displacement for the period up to 2025, approved by the Resolution of the Cabinet of Ministers of Ukraine No. 312-p dated April 07, 2023"*;

3) Conduct comprehensive monitoring of places of temporary residence (hereinafter - MTP) and other facilities where internally displaced persons are accommodated within the Lviv region within a month, including monitoring the

condition, facilities, number of residents, and available free bed spaces in MTP and other facilities where internally displaced persons are accommodated, which are not included in the list of places of temporary residence for internally displaced persons according to the resolution of the Cabinet of Ministers of Ukraine dated September 1, 2023, No. 930, and inform the Commission about;

- the current condition of the facilities, including living conditions, security, availability of medical and social services;
- identification of the number of residents and available free bed spaces for planning the accommodation of new internally displaced persons;
- identification of needs for modernization and improvement of the respective facilities to bring them in line with the requirements of the Procedure for the Operation of Places of Temporary Residence for Internally Displaced Persons, approved by the resolution of the Cabinet of Ministers of Ukraine dated September 1, 2023, No. 930;

4) Based on the monitoring results conducted in accordance with point 3.3 of this decision of the Commission, develop a set of measures to improve living conditions in MTP and other facilities where internally displaced persons are accommodated by July 1, 2024, which will include:

- ensuring the necessary level of material and technical equipment;
- improving the accessibility of medical, educational, and social services;
- providing legal support and informing internally displaced persons about their rights and obligations;
- implementing mechanisms for regular monitoring and reporting on the condition of the respective facilities;
- resettlement of internally displaced persons in other MTPs that comply with the requirements of the Procedure for the Operation of Places of Temporary Residence for Internally Displaced Persons, approved by the resolution of the Cabinet of Ministers of Ukraine dated September 1, 2023, No. 930, or providing housing from temporary accommodation funds or social housing;

5) Consider the possibility of preparing a program for compensating interest on housing loans for internally displaced persons residing in the Lviv Region;

6) Enhance public awareness about places of temporary residence for internally displaced persons, their locations, the number of available spaces, and the condition of facilities, including by updating and expanding information on the website of the Regional Military Administration with an interactive map containing information about these facilities.

4. To send the decision of the Commission to the Prime Minister of Ukraine, the Vice Prime Minister of Ukraine - Minister for Reintegration of Temporarily Occupied Territories, and the Head of the Lviv Regional Military Administration with

a request to inform the Commission about the results of implementing this decision within the specified deadlines.

**Chairman of the Commission**

**P. Frolov**

**Secretary of the Commission**

**S. Velmozhnyi**

